The instructions below assume the issue is with dBASE itself.

However, similar issues will occur for a deployed executable (myapp.exe …).

1) Try rebooting the computer after the install.

This clears out anything that was in memory, which may be causing an issue.

2) Turn off your Antivirus software, and see if dBASE will start.

While most A/V software will warn you that a program was blocked, sometimes it doesn't'. If that solves the issue, you may want to communicate with the A/V software company, and request that "PLUS.exe" from dBase, LLC be placed on the trusted list for their software.

3) Turn off the Firewall software, similar to step 2.

The following all assume that dBASE is not running when you do them:

4) Using Windows File Explorer, navigate to:

C:\Users\<user\_name>\AppData\Local\dBASE\dBASE2019\Bin

For a deployed application (one that is deployed on a customer’s computer using the dBASE runtime engine rather than dBASE’s developer’s environment), the path to the folder will be different, based on how it was deployed.

For example:

C:\Users\<user\_name>\AppData\Local\<business\_name>\<executable\_name>

Where everything in angle brackets (<>) needs to be replaced appropriately.

The name of the .ini file will match the name of the executable as well.

(myapp.exe will have a .ini file named myapp.ini).

If you cannot see anything under “AppData” etc. you may need to go to the username folder, and then in the toolbar at the top of the File Explorer, click “View”, on the right is a checkbox for “Hidden items” – check it.

You should now see “AppData” and can navigate from there.

In the folder above - find the file “PLUS.INI” and rename it to something like old\_PLUS.ini”.

Try restarting dBASE.

5) Perform a complete uninstall of dBASE, and reinstall.

This is not as simple as running the uninstall program that comes with dBASE, however that is the first step.

Once you run the Uninstall option, then do the following:

Using Windows File Explorer (see 4 above if you can't' see "AppData" or other "hidden" folders)

C:\Users\<user\_name>\AppData\Local\dBASE

Delete the dBASE2019 folder.

C:\ProgramData\dBASE

Delete the dBASE2019 folder.

C:\Program Files (x86)\dBASE

Delete the dBASE2019 folder.

C:\Users\Public\Documents\dBASE\

Delete the dBASE2019 folder.

C:\Users\<user\_name>\OneDrive\Documents\dBASE

Delete the dBASE2019 folder.

As you can see, most software gets installed in a lot of different places.

This is common for Windows apps these days.

Reinstall dBASE, and restart the computer after.

If none of these work, please let us know.

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Deploying Executable:

The trick, is that the executable may be executed from a location you don't realize, and the same for the .ini file.

Are you deploying the executable by installing it?

If so, the .exe file may end up in more than one place.

An example -- I have a standalone executable that is freeware that I update fairly regularly, and make available to folk. The name is "OANDA.exe" (not going to try to explain its purpose ...).

It gets deployed to:

C:\Program Files (x86)\GSP\OandA - (GSP is the initials of my business)

In that folder is "OANDA.EXE", "OandA.exe.manifest" and "OANDA.ini".

There are also a couple of uninstall files created during the installation.

This is where this program is executed from.

However, if I go looking on the hard drive, the .ini file that is \*USED\* but the executable (modified, by it, etc.) is in a completely unrelated folder:

C:\Users\ken\AppData\Local\GSP\OandA\OandA.ini

(and that's where the tables are in a folder called "Data")

"ken" is the Windows user name ...

If I were to delete the file "OandA.ini" in the users folder and then re-run the OandA.exe program, it would copy the version from the program files folder noted above to the users folder path shown, and do any needed updates.

Hopefully this helps a bit.

A lot of this is due to the way Windows handles things, more than anything to do with dBASE.

You shouldn't normally need to.

If you deploy everything correctly, it should be automatically placed there WITH YOUR SETTINGS.

The file can be found in dBASE using the \_app object:

\_app.iniFile

This returns the path.

You can also, if you need to, create the settings needed either in Inno Setup, or using the file INI.CC from the dUFLP -- which allows you to modify the ini file, adding or modifying keys in the file.

Thank you for the help I can see now how easy it is by using the:

ini.cc

currentUserPath

\_app.inifile

It didn't occur to me to look within dbase to resolve the issue

Here is the answer:

Determines default location for plus.ini or an application .ini file

When useUACPaths is true the dBASE plus.ini or an application .ini file will load from a user's local folder tree rather than from the same folder as plus.exe or an application .exe was launched.

I got it.